

# Quality Policy

Veolia Water Technologies & Solutions

**At Veolia Water Technologies & Solutions, we are committed to:**

- Meeting and exceeding customer expectations
- Improving customer satisfaction and trust
- Delivering quality products and services on time, in compliance with regulatory and contractual requirements
- Continuously improving the quality of our products, services and processes
- Responding quickly and effectively to resolve issues

Yuvbir Singh



CEO, Veolia Water Technologies & Solutions  
Revision 001

# EHS Policy

## Veolia Water Technologies & Solutions

### **At Veolia Water Technologies & Solutions, we are committed to:**

- Achieving environmental, health & safety excellence
- Meeting and exceeding customer expectations
- Complying with applicable EHS laws, regulations & standards
- Providing employees with a safe and healthy working environment
- Considering EHS impacts in all Veolia's WTS business strategies and initiatives.
- Managing and controlling risks from Veolia's WTS facilities, products, services and activities
- Protecting the environment by reducing use of toxic and hazardous materials, preventing pollution, and conserving, recovering & recycling materials
- Continuing to improve our EHS systems and performance as an integral part of operational strategy & rhythm
- Eliminate hazards and reduce health & safety risks faced by our employees
- Consulting and participating with our workers & workers' representatives, if applicable, on the issues that concern them
- Reporting and auditing our EHS performance to improve accountability
- Implement our 10 Life Saving Rules to avoid severe accidents

Veolia Water Technologies & Solutions will strive to prevent adverse impact and injury to the environment and the communities in which we do business. Our programs combine clear leadership by management, the participation of all workers, functions, contractors and the use of appropriate technology in developing and distributing Veolia's WTS products and services.

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